Appendix I

Policies to be placed before the Board for approval[1]

S. No.	**Broader Policy Head**	**Coverage / Sub-heads**	**Paragraph reference in extant directions/circulars**	**Can be delegated (Yes [2]/No)**
1.	**Credit Policy**	Credit Facilities	Paragraph 5 of Reserve Bank of India (Small Finance Banks – Credit Facilities) Directions, 2025 Paragraph 13A (1), (2) and (3) Reserve Bank of India (Small Finance Banks – Resolution of Stressed Assets) Second Amendment Directions, 2026 Paragraph 4.5 (ii) a of Master Direction - Lending to Micro, Small & Medium Enterprises (MSME) Sector	No Yes, in respect of 13A (3) only No
		Transfer and acquisition of loan exposures	Paragraph 13, 33, 55 and 102 of Reserve Bank of India (Small Finance Banks – Transfer and Distribution of Credit Risk) Directions, 2025	No
		Resolution of stressed assets	Paragraph 9, 12, 13, 125 and 149 of Reserve Bank of India (Small Finance Banks – Resolution of Stressed Assets) Directions, 2025 Paragraph 4.5 (ii) a of Master Direction - Lending to Micro, Small & Medium Enterprises (MSME) Sector	No
		Aspects related to wilful defaulters and large defaulters	Paragraph 4 of Reserve Bank of India (Small Finance Banks– Treatment of Wilful Defaulters and Large Defaulters) Directions, 2025	No
		Income recognition, asset classification and provisioning norms [3]	Paragraph 6 and 99 of the Reserve Bank of India (Small Finance Banks – Income Recognition, Asset Classification and Provisioning) Directions, 2025	No

[1]a. The matters enlisted here may be read along with the respective RBI Directions. Multiple requirements to place matters before Board, relating to a similar aspect / matter have been listed only once.
b. Banks are free to regroup the policies as they deem fit, so long as the aspects above are captured in one or more policies.
[2] Yes may be read as "Yes, at the discretion of the Board."
[3] Related aspects may be covered in Investment policy as well
[#] The directions/circulars shall stand modified w.e.f. October 1, 2026 in accordance with the stance indicated herein

S. No.	Broader Policy Head	Coverage / Sub-heads	Paragraph reference in extant directions/circulars	Can be delegated (Yes [2]/No)
2.	**Investment Policy**	Investments and related activities	Paragraph 6, 8, 10 and 17 of Reserve Bank of India (Small Finance Banks – Classification, Valuation, and Operation of Investment Portfolio) Directions, 2025 Paragraph 11(4) and 3 of Annex II to Master Direction – Reserve Bank of India (Margining for Non-Centrally Cleared OTC Derivatives) Directions dated May 08, 2024 Paragraph 3.2 of Master Direction – Reserve Bank of India (Market-makers in OTC Derivatives) Directions, 2021	No
3.	**Risk Management Policy of the bank**	Credit Risk Management	Paragraph 5 of Reserve Bank of India (Small Finance Banks – Credit Risk Management) Directions,2025 Paragraph 9 of Reserve Bank of India (Small Finance Banks – Undertaking of Financial Services) Directions, 2025	No
		Concentration Risk Management[4]	Paragraph 6 of Reserve Bank of India (Small Finance Banks – Concentration Risk Management) Directions 2025	No
		Market Risk management	Paragraphs 18 and 20 of Guidance Note on Market Risk Management dated November 28, 2025	No
			Paragraph 186(5)(iv)(e)(ii) of Reserve Bank of India (Small Finance Banks-Prudential Norms on Capital Adequacy) Directions, 2025 (Updated as on January 09, 2026)	No
			Paragraphs 38 of Reserve Bank of India (Small Finance Banks – Miscellaneous) Directions, 2025	No
			Paragraph 7(3), 7(4) and 10 of Reserve Bank (Small Finance Banks - Undertaking of Financial Services) Directions, 2025 (amended on December 05, 2025)	No
			Part C Paragraph 1, 2, 4(i), 4(ii) and 5(iii) of Annex I of Master Direction - Risk Management and Inter-Bank Dealings dated July 05, 2016	No

[4] Related aspects may be captured in market risk policy

S. No.	Broader Policy Head	Coverage / Sub-heads	Paragraph reference in extant directions/circulars	Can be delegated (Yes [2]/No)
			Paragraph 3.3 of Internal Control Guidelines by RBI dated February 03, 2011	Yes, to any Committee of the Board to which powers have been delegated by the Board
			Paragraph 8(a) of Secondary Market Transactions in Government Securities - Short Selling dated July 25, 2018	No
			Paragraph 5(f)(iii) of Master Direction – Reserve Bank of India (Commercial Paper and Non-Convertible Debentures of original or initial maturity upto one year) Directions, 2024	No
		Operational Risk	Paragraph 25, 26, 27, 31, 64, 74, 77, 97 & Principle 3, 4 and 5, of Guidance Note on Operational Risk Management and Operational Resilience dated November 28, 2025.	No
			Paragraph 7(2) and 7(3) of Reserve Bank of India (Small Finance Banks – Miscellaneous) Directions, 2025	Yes, to any Committee of the Board#
			Para 5 of A.P. (DIR Series) Circular No.04 dated May 25, 2022 on Guidelines on import of gold by Qualified Jewellers as notified by – The International Financial Services Centers Authority (IFSCA)	No
			Paragraph 12 of Foreign Exchange Management (Overseas Investment) Directions, 2022	No
		Liquidity Risk / ALM Management	Paragraph 9, 10, 11, 13, 14, 17, 18 and 22 of Reserve Bank of India (Small Finance Banks – Asset Liability Management) Directions, 2025	Yes in respect of paragraph 10, to any committee to which powers have been delegated by the Board; in respect of paragraph 13, to the Risk Management

S. No.	Broader Policy Head	Coverage / Sub-heads	Paragraph reference in extant directions/circulars	Can be delegated (Yes [2]/No)
				Committee of the Board; in respect of paragraph 14, to the Asset Liability Committee
		Stress Testing	Paragraph 15 and 16 of Annex IV to Reserve Bank of India (Small Finance Banks - Prudential Norms on Capital Adequacy) Directions, 2025	Yes, in respect of paragraph 16 only, to any committee of the Board
		Cyber Security	Paragraph 3 of Cyber Security Framework in Banks dated June 2, 2016	No
		Fraud Risk Management - Roles and responsibilities of Board / Board Committees & Senior Management	Paragraph 2.1.1 of annex to Master Directions on Fraud Risk Management in Commercial Banks (including Regional Rural Banks) and All India Financial Institutions dated July 15, 2024	No
		Overseas borrowings	Part C, paragraph 5(f)(i) of Master Direction - Risk Management and Inter-Bank Dealings dated July 05, 2016	No
		Chief Risk Officer (CRO) - Roles and responsibilities	Paragraph 47 and 49 of Reserve Bank of India (Small Finance Banks - Governance) Directions, 2025	No
4.	**Outsourcing Policy**	-	Paragraph 10, 11, and 12(1) of Reserve Bank of India (Small Finance Banks-Managing Risks in Outsourcing), 2025	Yes in respect of paragraph 11, 12(1) only, to any Committee of the Board
5.	**Policy on Digital Banking**	Digital payment products and services	Paragraph 4 of Master Direction on Digital Payment Security Controls dated February 18, 2021	No
		Prepaid Payment Instruments (PPIs) and its related activities	Paragraph 7.2, 7.9 (a), 7.11(a), and 15.2 of Master Directions on Prepaid Payment Instruments (PPIs) dated August 27, 2021	No

S. No.	Broader Policy Head	Coverage / Sub-heads	Paragraph reference in extant directions/circulars	Can be delegated (Yes [2]/No)
6.	**IT Policy**	IT, Information Assets, Business Continuity, Information Security, Cyber Security	Paragraph 5(a) of Master Direction on Information Technology Governance, Risk, Controls and Assurance Practices dated November 7, 2023	No
7.	**Responsible Business / Lending conduct including customer service and engaging with business agents**	Business conduct	Paragraph 5 of Reserve Bank of India (Small Finance Banks - Responsible Business Conduct) Directions, 2025.	Yes, to any Committee to which powers have been delegated by the Board
		Conduct and issuance of credit cards	Paragraph 8 , 9 and 45 Reserve Bank of India (Small Finance Banks – Credit Cards and Debit Cards: Issuance and Conduct) Directions, 2025	Yes, to any Committee to which powers have been delegated by the Board#
		Credit Information Reporting	Paragraph 38 of the Reserve Bank of India (Small Finance Banks - Credit Information Reporting) Directions, 2025	No
		Model of Insurance Distribution, Issues of customer appropriateness, suitability and grievance redressal	Paragraph 6, of Reserve Bank of India (Small Finance Banks – Undertaking of Financial Services) Directions, 2025	No
		Acceptance of Form A2 in 'online' mode for outward remittance	Paragraph 3 of circular on Online submission of Form A2: Removal of limits on amount of remittance - A.P. (DIR Series) Circular No. 12 dated July 03, 2024 read with MD on Liberalised Remittance Scheme dated January 01, 2016, MD on Other Remittance Facilities dated January 01, 2016 and MD on Remittance of Assets dated January 01, 2016.	Yes, to any Committee to which powers have been delegated by the Board#
8.	**Authorization for Banking outlets / other banking channels**	Opening, merging, shifting, conversion and closure of banking outlets / offices /	Paragraph 6 (1), (2), (3), (4), and (6) of Reserve Bank of India (Small Finance Banks- Branch Authorisation) Directions, 2025	Yes, to any Committee to which powers have been delegated by the Board#

S. No.	Broader Policy Head	Coverage / Sub-heads	Paragraph reference in extant directions/circulars	Can be delegated (Yes [2]/No)
	and engaging with business agents	mobile banking facilities		
		Engaging with Business Correspondents	Paragraph 6(5) of Reserve Bank of India (Small Finance Banks - Branch Authorisation) Directions, 2025	No
		Engaging with Forex Correspondents	Regulation 12 of Chapter VI of Foreign Exchange Management (Authorised Persons) Regulations, 2026	No
9.	**Policy on Deposits / other Liability products**	Green Deposits and Financing Framework	Paragraph 6, of Reserve Bank of India (Small Finance Banks - Climate Finance and Management of Climate Change Risks) Directions, 2025	No
		Gold Monetization scheme	Paragraph 1.2(iii) and 2.1.1(v) of Gold Monetization Scheme, October 22, 2015	Yes, to any Committee to which powers have been delegated by the Board[#]
10.	**Policy on appointment & remuneration of auditors**	Appointment / engagement of Auditors	Paragraph 10.1 of Guidelines for Appointment of SCAs / SAs of Commercial Banks dated April 27, 2021 Paragraph 4.1 and 4.1.1 of Annex to Master Directions on Fraud Risk Management in Commercial Banks (including Regional Rural Banks) and All India Financial Institutions dated July 15, 2024	Yes, to Audit Committee of the Board[#] No
11.	**Policy / criteria on Fit & Proper (F&P) assessment of Major Shareholders**	F&P assessment of major shareholder	Paragraph 6 of Reserve Bank of India (Small Finance Banks – Acquisition and Holding of Shares or Voting Rights) Directions, 2025	No
12.	**Policy on Compensation**	Compensation of Directors/ Chief Executive Officers/ Material Risk Takers	Paragraph 55(1) and 55(2) of Reserve Bank of India (Small Finance Banks - Governance) Directions, 2025	No

S. No.	Broader Policy Head	Coverage / Sub-heads	Paragraph reference in extant directions/circulars	Can be delegated (Yes [2]/No)
		Criteria for granting fixed remuneration to its NEDs	Paragraph 53(ii) of Reserve Bank of India (Small Finance Banks - Governance) Directions, 2025	No
13.	**CSR Policy (donations etc)**	-	Paragraph 7(1) and 48 of Reserve Bank of India (Small Finance Banks – Miscellaneous) Directions, 2025	No
14.	**Compliance Policy**	-	Paragraph 2.1 of Compliance functions in banks and Role of Chief Compliance Officer (CCO) dated September 11, 2020	No
15.	**Policy on Protected Disclosure Scheme**	-	Paragraph 4 of Annex to Protected Disclosures Scheme for Private Sector and Foreign Banks dated April 18, 2007	No
16.	**Disclosure Policy**	-	Paragraph 6(iii) of Reserve Bank of India (Small Finance Banks – Prudential Norms on Capital Adequacy) Directions, 2025.	No
17.	**Code of conduct/ Ethics policy**	-	Paragraph 16 of Guidance Note on Operational Risk Management and Operational Resilience dated November 28, 2025	No
18.	**Policy on Know Your Customer (KYC)**	-	Paragraph 7(1), 7(2), 7(3)(i),(ii),(iii),(iv),(v)(a),v(b), 11,and 12 of Reserve Bank of India (Small Finance Banks – Know Your Customer) Directions, 2025 (Updated as on December 29, 2025)	Yes, in all aspects except paragraph 7(3)(v)(a), to any Committee to which powers have been delegated by the Board.
19.	**Policy on Interest rate on Deposits / Advances**	-	Paragraph 6(1)(i), (ii), (iii), (iv) of Reserve Bank of India (Small Finance Banks – Interest Rate on Deposits) Directions, 2025 Paragraph 5(1) and 27 of Reserve Bank of India (Small Finance Banks - Interest Rates on Advances) Directions, 2025	Yes, to any Committee of the Board Yes in respect of paragraph 5(1) only, to any Committee of the Board